# Emergency Calls: Guidelines for teachers

**Abstract**

The task is set in a police district office. Data (presented in a spreadsheet and diagrams ) of the performance of the teams in case of immediate response incidents is analysed to answer the question: are incidents dealt with within target times?

**Preparation:**

* Make copies of the student worksheet
* Optional: Excel

**Example lesson plan**:

5 min Students are introduced to the work area of a Police Force. Have students read the text under ‘background’. In a whole class discussion students are using their own words to explain the context.

30 min The students start to work on the task data and interview (worksheet).  
When students work in pairs they on this task they can later share their findings with another pair, before you start a whole class discussion.

Alternative task (optional): Ask students to create a similar table in Excel.

10 min Sharing and discussing.